

WinDup Warranties

12 MONTHS “No Excuse” WARRANTY

The rules are simple: You can within 12 months after purchase claim your money back for the machine, would you not be happy with your WinDup (MkIV Duplimate). That is to say, if you return your machine within 12 months, we will refund what we charged you for it.

24 MONTHS GUARANTEE

There is also a standard 24 months guarantee. The standard guarantee covers repair/replacement of faulty parts and incorrect manufacturing. Note that the guarantee does not cover normal wear and tear. Nor does it cover the shipping costs for sending the machine back to us.

10 YEARS PARTS GUARANTEE

We guarantee that all parts will be available for at least 10 years after purchase of a new machine.

POLICY

Our policy is that you during the 12 months “No excuse” warranty period, may send the machine to us as many times as you like. The freight to us must be paid from your end, however, unless otherwise agreed with Jannersten in advance.

If the machine was returned to us within the 12 months “No excuse” warranty period, because of faulty parts or incorrect manufacturing (i.e. repair falling under the 24 months guarantee), we will pay the costs for shipping the machine back to you. Otherwise the (return) freight has to be paid from your end.

JANNERSTEN FÖRLAG AB
BRIDGEAKADEMIN